

Airline of the Year 2007



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Award ceremony

In February 2007, ANA was named "Airline of the Year 2007" by *Air Transport World*. Here we report the basis for ANA having received this honor.

One of the Industry's Most Prestigious Awards

Air Transport World, a monthly magazine for the civil aviation industry founded in 1964, has been recognizing airlines with outstanding performance every year since 1974. "Airline of the Year" is one of the most prestigious awards in the industry.

ANA—the Airline Leading the World

The reasons for our receiving the award were as follows:

1. Excellent Overall Performance

ANA has achieved excellent performance by implementing bold cost-structure reforms, by coping with structural changes in the Japan market brought about by the merger of Japan

Airlines and Japan Air System, and by overcoming such factors as SARS (severe acute respiratory syndrome), rising fuel costs and low load factor on its China routes.

2. Persistent Safety Efforts

ANA is making ongoing efforts to ensure safety by adopting LOSA and through its program of monitoring daily flight operations.

3. On-Time, Quality Service

ANA has continued to provide high-quality flight operations including an excellent record of on-time departures.



ANA Lounge at Narita Airport received a G-Mark, Good Design Award



Cover of Air Transport World

4. Profitability of International Operations

ANA has returned international operations to profitability by investing management resources in international passenger and cargo operations, and by closely collaborating with Star Alliance member airlines.

5. Use of Latest Information Technology

ANA is providing cutting-edge passenger services making full use of information technology, such as the 126 automated check-in machines at the South Wing of Narita Airport's Terminal 1.

6. Cutting-edge Cabin Facilities

ANA has developed and introduced superior cabin amenities, as seen in its New First Class Seat, New Style Club ANA (business class), and ANA BusinessJet, an all-business class flight.

7. Purchase of Boeing 787

ANA is the launch customer for

the next-generation Boeing 787, with which it has been involved since the development stages.

8. Preparations for Haneda Airport Expansion

ANA has sped up the retirement of its Boeing 747-400s, replacing them with the more efficient 777-300s. Further, ANA is preparing to expand cargo operations, its third core business.

ANA is very proud to have received this wonderful assessment ranking us



Automated check-in machines at Narita Airport

as number one in the world in these important areas.

Offering Dreams and Experiences

At the grand award ceremony held at the Marriott Wardman Park Hotel, Washington, D.C. on February 21, 2007, then-Executive Vice President Katsuhiko Kitabayashi of ANA received the "Airline of the Year 2007" from *Air Transport World* Chief Editor Perry Flint. Over 300 representatives from the industry and press attended.

Everyone at ANA is deeply honored to have received this globally recognized award on the 21st year since launching international service. We thank all our stakeholders for their continuous support. This award will inspire us to strive even harder in our quest to become an airline that offers dreams and experiences to people around the world.



New First Class Seat

Operating Income (Loss) & Operating Income (Loss) Margin

