



Environmental Management

■ System for Environmental and Social Issues

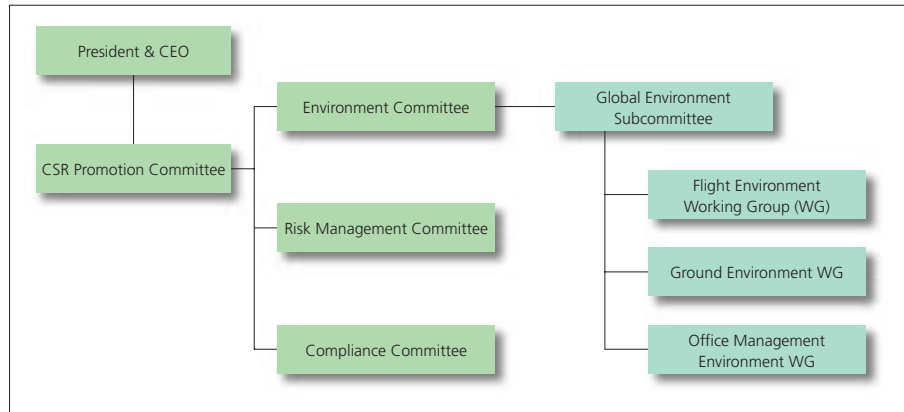
The ANA Group has been addressing environmental issues since the 1970s, centering chiefly on the problem of noise pollution.

By the 1990s, recognizing that the environment had become a global issue, we adapted our measures from this standpoint. In April 2007, rather than merely focus on conventional environmental issues, we changed our Environment and Social Affairs Department to a CSR Promotion Division Environment and Social Affairs Department,

aiming to fulfill our social responsibilities and further gain the trust of stakeholders.

In May 1993 we published the Environmental Report (1992 edition), the first such publication among airlines in Japan, and prior to our formal entry into the Star Alliance in October 1999, we signed the Star Alliance Environmental Commitment Statement in May of that year.

Environmental Management Promotion System



Star Alliance Environmental Commitment Statement

Timeline of Environmental Activities

| Date | Committee Organization | Promoting Organization | Activities |
|---------|--------------------------------------|---------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1973.11 | | Airport Division | Published the "Environmental Measures Handbook" in 1978, which became a bible for employees and is still used as a reference |
| 1974.2 | Committee for Environmental Measures | | Special committees established for "total assessment," "flight noise measures," "ground noise and air pollution measures," and "factory environment measures" |
| 1990.7 | | Environmental Conservation Promotion Office | Published the first Environmental Report in 1993; announced ANA Environmental Policy in 1998 |
| 1999.6 | Global Environment Committee | | Adapted organizations into subcommittees for "global environment," "flight environment" and "ground environment" |
| | | Global Environmental Conservation Promotion Department | Formulated ANA Ecology Plan (2003–2007) In 2003, launched International Environmental Picture Book Competition and forestation project |
| 2004.4 | | Environment and Social Affairs Department | In 2004, formed Team Tyura Sango as part of environmental conservation activities and launched coral planting project |
| 2007.4 | | CSR Promotion Division Environment and Social Affairs Department | |