

ANA Wins Best Transpacific Airline at the Skytrax Awards

TOKYO July 13, 2012 - ANA has been named as the Best Transpacific Airline in the 2012 World Airline Awards run by Skytrax. The award was presented at a ceremony during the Farnborough Airshow, held near London on July 12.

This is the second year that ANA has been recognized by the Skytrax World Airline Awards, following awards for World's Best Airport Services and Staff Service Excellence, Asia, at the 2011 ceremony. The Best Transpacific Airline Award is based on a comprehensive appraisal of ANA's products and customer services including airport check-in, airport lounges, cabin service and arrival at airports.

"We are very proud and honored to receive the Best Transpacific Airline Award from SKYTRAX," said Tetsuo Fukuda, Senior Vice President and Head of Customer Service & Products and Service Innovations at ANA. "As a full-service airline, ANA will continue to provide best-in-class products and services that clearly distinguish us from the low cost carriers, with the goal of becoming Asia's Number One airline for quality and customer satisfaction. Under our brand concept "Inspiration of Japan", we are working hard to exceed passengers' expectations and deliver an outstanding in-flight experience."

ANA currently operates eight routes across the Pacific, with a ninth route from Narita to Seattle scheduled to launch on July 25, and a further route between Narita and San Jose scheduled to begin operations during the current fiscal year.

Skytrax, established in 1989 and based in London, is an airline industry consulting and rating company. The annual awards are based on independently-run customer surveys, including on-line questionnaires, covering more than 200 airlines. In addition to the World Airline Awards, Skytrax also compiles an Airline Star Ranking, which ranks airlines on a scale of one to five. ANA's current rating is four stars. Further information on Skytrax and the World Airline Awards can be found at <http://www.airlinequality.com/>



BEST AIRLINE TRANSPACIFIC



At the Award Ceremony held at Farnborough

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About ANA Group

All Nippon Airways (ANA) is the ninth largest airline in the world by revenues and the largest in Japan by passenger numbers. Founded in 1952, it flies today to 76 domestic and international cities in a fleet of 231 aircraft serving a network of 174 routes. ANA has 33,000 employees and operates about 1,000 flights a day. In 2011, it carried 43 million passengers and generated revenues of \$17.1bn. ANA has been a core member of Star Alliance since 1999 and launched a joint-venture with United Airlines on trans-Pacific and Asia routes in April 2011; ANA launched a joint-venture with Lufthansa on Japan-Europe routes in October 2011. ANA has more than 23 million members belong to its Frequent Flyer Program (ANA Mileage Club). ANA is the launch customer for the world's newest and most advanced passenger aircraft, the Boeing 787 Dreamliner.