

【Apology】 Domestic flights cancellation and delay due to Boeing 787 maintenance

This information is valid as of 3.00 pm August 26, 2016

The safety of our passengers is our highest priority. ANA has decided to conduct inspection and maintenance work on the engines of a limited number of Boeing 787 aircraft.

Due to this maintenance work, some flights on ANA's domestic routes will be cancelled or delayed on and after Friday, August 26. Details of the cancelled flights, delayed flights and information for passengers with reservations on these flights are as follows. Flights on the international routes will not be affected.

We offer our deepest apologies for the concern and inconvenience caused to the passengers with reservations on these flights, and everyone who may be affected.

1. Cancelled and Delayed Flights

■Friday, August 26

(1) Cancelled Flights

Tokyo (Haneda)⇒Osaka (Itami)

Osaka (Itami)⇒Tokyo (Haneda)

Fight No.	Dep. Tokyo	Arr. Osaka	Flight No.	Dep. Osaka	Arr. Tokyo
ANA15	08:00	09:10	ANA20	10:00	11:15
ANA39	19:00	20:15			

Tokyo (Haneda)⇒Fukuoka

Fukuoka⇒Tokyo (Haneda)

Fight No.	Dep. Tokyo	Arr. Fukuoka	Flight No.	Dep. Fukuoka	Arr. Tokyo
ANA255	13:25	15:15	ANA260	16:10	17:55
ANA265	17:00	18:50	ANA270	19:40	21:25

Tokyo (Haneda)⇒Hiroshima

Hiroshima⇒Tokyo (Haneda)

Fight No.	Dep. Tokyo	Arr. Hiroshima	Flight No.	Dep. Hiroshima	Arr. Tokyo
ANA683	16:55	18:15	ANA686	19:00	20:25

(2) Delayed Flights (Over 20 minutes)

No delayed Flights

■Saturday, August 27

(1) Cancelled Flights

Tokyo (Haneda)⇒Osaka (Itami)

Osaka (Itami)⇒Tokyo (Haneda)

Fight No.	Dep. Tokyo	Arr. Osaka	Flight No.	Dep. Osaka	Arr. Tokyo
ANA25	13:00	14:05	ANA16	08:00	09:15
			ANA30	15:00	16:15

(2) Delayed Flights (Over 20 minutes)

Tokyo (Haneda)⇒Yamaguchi Ube

Yamaguchi Ube⇒Tokyo (Haneda)

Fight No.	Dep. Tokyo	Arr. Yamaguchi Ube	Flight No.	Dep. Yamaguchi Ube	Arr. Tokyo
ANA693	10:20⇒ 11:30	11:55⇒ 13:05	ANA696	12:40⇒ 13:45	14:20⇒ 15:25

■Sunday, August 28

(1) Cancelled Flights

Tokyo (Haneda)⇒Osaka (Itami)

Osaka (Itami)⇒Tokyo (Haneda)

Fight No.	Dep. Tokyo	Arr. Osaka	Fight No.	Dep. Osaka	Arr. Tokyo
ANA25	13:00	14:05	ANA30	15:00	16:15

Tokyo (Haneda)⇒Hiroshima

Hiroshima⇒Tokyo (Haneda)

Fight No.	Dep. Tokyo	Arr. Hiroshima	Fight No.	Dep. Hiroshima	Arr. Tokyo
ANA683	16:55	18:15	ANA686	19:00	20:25

(2) Delayed Flights (Over 20 minutes)

No delayed Flights

■Monday, August 29

There will be no flight cancellation or delays.

■Tuesday, August 30

There will be no flight cancellation or delays.

■Wednesday, August 31

(1) Cancelled Flights

Tokyo (Haneda)⇒Fukuoka

Fukuoka⇒Tokyo (Haneda)

Fight No.	Dep. Tokyo	Arr. Fukuoka	Fight No.	Dep. Fukuoka	Arr. Tokyo
ANA261	15:45	17:35	ANA260	18:35	20:20

2) Delayed Flights (Over 20 minutes)

Tokyo (Haneda)⇒Kumamoto

Kumamoto⇒Tokyo (Haneda)

Fight No.	Dep. Tokyo	Arr. Kumamoto	Fight No.	Dep. Kumamoto	Arr. Tokyo
ANA645	14:50⇒	16:30⇒	ANA648	17:15⇒	19:00⇒
	15:10	16:50		17:35	19:20

■Details of the affected flights in September will be posted on this website on or after Monday, August 29 once finalized.

2. To passengers with reservation on the affected flights.

Please see the details from the link below for to change flights or refund if your reserved flight has been cancelled.

<http://www.ana.co.jp/wws/japan/e/local/book-plan/refund/domestic/aircraft/transfer-other.html>