

Information about Boeing 787 operation

The safety of our passengers is our highest priority. ANA has confirmed to conduct additional inspections on the engine of the Boeing 787 aircraft instructed by the authorities. This report is to ensure that the passengers and safety is not a concern on all ANA flights.

Due to the mechanical inspections, limited aircrafts are subject to change on International flights. However, we will not schedule for a cancellation. Onward flight information will be provided until further notice.

Details of the affected flights and information for passengers with reservations are as follows.

We offer our deepest apologies for the concern and inconvenience caused to the passengers with reservations on these flights, and everyone who may be affected.

1. Affected Flights

Tokyo (Haneda) ⇒ Sydney From 20th April to 31st May 2018

Flight No.	Dep.Tokyo	Arr.Sydney
ANA879	22 : 20	08 : 45+1day

Sydney ⇒ Tokyo (Haneda) From 21st April to 1st June 2018

Flight No	Dep.Sydney	Arr.Tokyo
ANA880	20 : 55	05 : 30+1day

Tokyo (Haneda) ⇒ Manila From 21st April to 31st May 2018

Flight No.	Dep.Tokyo	Arr.Manila
ANA869	09 : 45	13 : 30

Manila ⇒ Tokyo (Haneda) From 21st April to 31st May 2018

Flight No	Dep.Manila	Arr.Tokyo
ANA870	14 : 40	20 : 00

We are currently undergoing the inspection with the above dates.

- Due to the change of the aircraft, inflight service and seating configurations are subject to change.

2. To passengers with reservation on the affected flights.

Please contact ANA contact center [81](0)570-029-333 for flight arrangements or refunds.

April 27, 2018
All Nippon Airways Co., Ltd.