

Table of Provisions before and after Revision to ANA Mileage Club Terms and Conditions

<p style="text-align: center;">Before Revision (As of December 18, 2019)</p>	<p style="text-align: center;">After Revision (As of April 11, 2022)</p>
	<p><b>Article 2 Definitions</b> (The following definitions have been added.)</p> <p>"Premium Member" is a general term for Diamond Service, Platinum Service and Bronze Service members.</p> <p>"Super Flyers Member" means a member who complies with these Terms and Conditions and the ANA Super Flyers Member Regulations. Those who have fulfilled the requirements prescribed by ANA and submitted specified applications are eligible to become Super Flyers Members.</p> <p>"ANA SKY COIN" means an electronic coupon that can be used to pay for flight tickets and travel goods (domestic tours and overseas tours, etc.) on the ANA website or other channels</p> <p>"Star Alliance" means an airline alliance consisting of multiple airlines, of which ANA is a member.</p> <p>"Star Alliance Gold Member" means a status granted to a customer who frequently flies with Star Alliance member airlines and satisfies certain conditions. With respect to ANA Mileage Club, customers who have fulfilled the requirements for Diamond Service members, Platinum Service members, and Super Flyers Members are eligible.</p> <p>"Star Alliance Silver Member" means a status granted to a customer who frequently flies with Star Alliance member airlines and satisfies certain conditions. With respect to ANA Mileage Club, customers who have fulfilled the requirements for Bronze Service members are eligible.</p>

<p><b>Article 4 Commencement of Membership</b></p>	<p><b>Article 4 Commencement of Membership</b>  (The following provisions have been added to paragraph 4, and paragraphs 4 and 5 of the Terms and Conditions before revision have been renumbered.)</p> <p>4. Members are strictly prohibited from allowing a third party to use their membership numbers and passwords, etc., or transferring, selling, pledging or otherwise lending them to a third party. ANA will consider any and all acts conducted using the membership number and password, etc. as acts of the Member, and shall not be liable for any damage caused by insufficient management, etc. of the membership number and password, etc.</p>
<p><b>Article 10 Validity of Miles</b>  Miles are valid until the end of the 36th month counting from the month a service or a product was used. ANA shall not be responsible for any loss or expiration of Miles of Members regardless of the reason therefor.</p>	<p><b>Article 10 Validity of Miles</b>  Miles are valid until the end of the month up to the 36th month (23:59 Japan time) counting from the month a service or a product was used. ANA shall not be responsible for any loss or expiration of Miles of Members unless there is willful misconduct or gross negligence on the part of ANA.</p>
<p><b>Article 17 ANA Privacy Policy</b>  ANA will handle all personal information it receives in relation to the AMC in accordance with the current ANA Privacy Policy. The ANA Privacy Policy is available on the ANA website or other channels.</p>	<p><b>Article 17 Handling of Personal Information</b></p> <p>1. ANA will handle all personal information it receives in relation to the AMC in accordance with the current ANA Privacy Policy. The ANA Privacy Policy is available on the ANA website or other channels.</p> <p>2. In order for Star Alliance members to offer various Awards to Star Alliance Gold Members and Star Alliance Silver Members, ANA will provide Star Alliance members with information regarding Star Alliance Gold Members and Star Alliance Silver Members, such as their names, membership numbers, and membership status.</p>
<p><b>Article 26 Program Changes</b></p> <p>1. ANA reserves the right to change or revise these Terms and Conditions. In the event of changes in</p>	<p><b>Article 26 Program Changes</b></p> <p>1. In the event of changes in these Terms and Conditions, ANA will inform the Members of the</p>

<p>these Terms and Conditions, ANA will inform the Members of the content and the effective date of such changes at least 3 months prior to the effective date of the changes.</p> <p>2. ANA reserves the right to set details of the Awards, Miles' accrual levels and conditions, required Miles to redeem Awards, and other matters based on its judgment, and the said terms and conditions may be changed without giving any prior notice. The said terms and conditions do not constitute a part of these Terms and Conditions.</p>	<p>content and the effective date of such changes at least 90 days prior to the effective date of the changes.</p> <p>2. ANA may change these Terms and Conditions if it is in accordance with the general interests of the Members, or to the extent that such change is reasonable in light of the circumstances pertaining to the change.</p> <p>3. Notwithstanding the preceding paragraph, ANA may change these Terms and Conditions with the consent of the Members.</p> <p>4. ANA reserves the right to set details of the Awards, number of Miles to be accrued, conditions for accruing Miles, required Miles to redeem Awards, and other matters based on its judgment, and the said terms and conditions may be changed without giving any prior notice if it is in accordance with the general interests of users and other customers, or to the extent that such change is reasonable in light of the circumstances pertaining to the change. The said terms and conditions do not constitute a part of these Terms and Conditions.</p>
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