

## ANA Catering Service Receives “Best Caterer” Award

- Second win in two years, achieving the world's No. 1 -

**TOKYO February 18-** The Narita Division of ANA Catering Service Co., Ltd (President: Kenji Kimura; “ANAC”) has won the FY2009 Platinum Standard Award under the International Air Transport Association's ICQA catering audit program (IATA Catering Quality Assurance) for being the best catering company worldwide in terms of food processing safety and quality, while also receiving the Golden Standard Award in the Asia-Pacific section.

ICQA, which was launched in 2006 as IATA's audit program for catering companies, currently has 10\* affiliated airlines and carries out hygiene and quality audits of more than 220 catering facilities around the world. Auditors with specialist food hygiene knowledge conduct audits of each facility, covering all aspects of the catering business from delivery of the ingredients to production and loading, as well as cleaning and storage of the containers, based on stringent global hygiene standards.

ANAC has participated in this program since April 2007, and has received the worldwide Platinum Standard Award under the ICQA Caterer Award Program for the second year running, as well as the Golden Standard Award in the Asia-Pacific section.

The achievement of these awards demonstrates ANAC's faithful implementation of ICQA hygiene guidelines, while also reflecting each individual staff member's daily efforts to maintain high-quality in-flight meals and services. ANA Group will continue working to provide its customers with safe and high-quality services.

\* All Nippon Airways (ANA), Aeroflot, Air Canada, Air France, British Airways, Japan Airlines, KLM- Royal Dutch Airlines, Korean Air, Northwest Airlines (DELTA), Singapore Airlines (as of Feb 1, 2010)



### Contact

ANA Public Relations (Tokyo Office) TEL +81-(0)3-6735-1111 EMAIL [m.tezuka@ana.co.jp](mailto:m.tezuka@ana.co.jp)

### About ICQA Caterer Award

The ICQA Caterer Award program rewards catering facilities per region.

Americas

Europe/ Middle-East/ Africa

Asia/ Pacific

For each region,

the best catering facility will receive the Golden Standard Award,

the second best catering facility will receive the Silver Standard Award,

the third best catering facility will receive the Bronze Standard Award.

In addition, the best catering facility worldwide will receive the Platinum Standard Award.

### Platinum Standard Award

#### **ANA Catering Service (Tokyo, Narita International Airport)**

#### Americas

-Golden Standard Award: LSG Sky Chefs (New York, LaGuardia Airport)

-Silver Standard Award: Surair Catering Services (Suriname, Johan Adolf Pengel International Airport)

-Bronze Standard Award: LSG Sky Chefs (Buenos Aires, Ezeiza International Airport)

#### Asia/ Pacific

-Golden Standard Award: **ANA Catering Service (Tokyo, Narita International Airport)**

-Silver Standard Award: Kansai Inflight Catering (Osaka, Kansai International Airport)

-Bronze Standard Award: Qingdao Eastern Airlines Services Company  
(Qingdao, Liuting International Airport)

#### Europe/ Middle-East/ Africa

-Golden Standard Award: Saudi Arabian Airline Catering Company  
(Saudi Arabia, King Fahd International Airport)

-Silver Standard Award: NAS Airport Services (Nairobi, Jomo Kenyatta International Airport)

-Bronze Standard Award: Abu Dhabi Inflight Catering Company (UAE, Abu Dhabi International Airport)

### **About ANAC**

-Corporate Name: ANA Catering Service Co., Ltd

-Date of Foundation: November 2, 1990

-Head Office: 68 Horinouchi, Narita-shi, Chiba, Japan

-Shareholder: All Nippon Airways Co., Ltd. (ANA) (100%)