



ANA HANEDA 2010

風は世界へ。

ANA to Upgrade its Service and Network from Haneda!

~ANA will fly from the New International Terminal, opening in October~
~ANA's Terminal 2 for Domestic Flights will expand~

TOKYO August 20, 2010 -2010 will be a year of expansion for ANA, with the opening of the new international terminal in October and the start of international scheduled flights operations from Haneda Airport.

As previously announced, ANA will launch new routes that connect Haneda to Los Angeles, Honolulu, Singapore, Bangkok, and Taipei (Songshan) as well as Beijing, Shanghai (Hongqiao), Hong Kong, and Seoul (Gimpo), which we currently operate. ANA's new network and services from Haneda Airport will provide easy access from central Tokyo and offer convenient connections to and from multiple cities of Japan using ANA's domestic network.

At the same time, ANA's domestic services will also give greater convenience to passengers as Terminal 2—ANA's domestic terminal at Haneda Airport—will double its current size, adding new airport lounges and security checkpoints.

1. New International Terminal opens at Haneda Airport

The new International Terminal at Haneda Airport will open on Thursday, October 21 this year. Access to the terminal from central Tokyo is very convenient, using either rail services operated by Tokyo Monorail and Keihin Kyuko Railways to the New Terminal station, or by car, as the new terminal will feature a large car park.

With the opening, ANA will shift its international operation from the current terminal, and introduce new services and facilities such as new lounges and a larger number of self-service check-in kiosks, for an easier travel to international destinations.

Floor Guide of Haneda Airport International Terminal



Easy and convenient transfer to ANA international flights from all domestic airports

Customers on all ANA domestic flights* transferring at Haneda to ANA international flights will be able to check-in for their entire journey upon departure at their respective local airports. These passengers will no longer need to stop by at our counter in Haneda for check-in or baggage check. Moreover, the minimum connecting time from domestic flights to international flights will be cut down from the current 80 minutes to 70 minutes, enabling passengers to transfer more smoothly between domestic and international flights.

On the other hand, customers arriving at Haneda on international flights and connecting to domestic routes will be able to drop off their baggage at our baggage drop-off counter located after the customs clearance. Passengers who check-in for the international flight at an overseas airport and connecting domestic flight will be benefiting from through-check-in services and will not need to carry their baggage to the domestic terminal.

* excluding Kitakyushu and Iki Airports

Minimum Connecting Times

	Times at the current terminal	Times at the new International Terminal
From domestic arrivals to international departures	80 min	70 min
From international arrivals to domestic departures	80 min	80 min
From international arrivals to international departures	60 min	45 min

ANA's "CLICK check-in" service becomes even more convenient

Customers boarding ANA's international flights using ANA's "CLICK internet check-in" and "CLICK mobile check-in" services (the latter will be available from October 21) will no longer need to stop by at our check-in counters; instead they will be able to proceed directly to security check, passport control, and to the boarding gate. This will enable them to complete international boarding procedures in an easy and hassle-free way. Passengers with check-in baggage will be able to use the baggage drop-off priority counters located in the departures lobby.

With our "CLICK check-in" service at Haneda, passengers will now be able to check-in online at their homes for ANA domestic flights and their onward ANA international flights, as well as ANA international flights and connecting ANA domestic flights, substantially cutting down the time required to complete check-in and boarding procedures at the airport.

New ANA Lounges

New "ANA SUITE LOUNGE" for ANA "Diamond Service" members and "ANA LOUNGE" for frequent flyers and Business Class customers will be opened at the new international terminal. Light meals, snacks, alcoholic beverages and soft drinks, as well as substantial meals will be served. The lounges will be equipped with shower facilities and amenities, allowing passengers on late-night flights to unwind and relax in a comfortable environment while waiting for their flights.

Furthermore, passengers arriving at Haneda on international flights will be able to enjoy refreshments, snacks and take advantage of the shower facilities, as well as the business facilities at our “ANA ARRIVAL LOUNGE.”

* Please refer to further information for the detailed lounge eligibility.

ANA LOUNGE (image)



ANA ARRIVAL LOUNGE (image)



2. ANA substantially expands its network from Haneda

As previously announced, from October 31 ANA will inaugurate five new international routes connecting Haneda Airport with Los Angeles, Honolulu, Singapore, Bangkok and Taipei (Songshan), in addition to shifting its current charter services to regular scheduled services. Moreover, ANA will change the departure time for its current late-night Hong Kong flight to a more convenient daytime service and will increase the frequency of its Haneda-Seoul (Gimpo) service from double-daily to triple-daily.

With these new and improved services at Haneda Airport, ANA aspires to expand its global network substantially.



International Flight Schedule at Haneda

Route	Flight number	Departure time	Arrival time	Operation starts	Aircraft	Remarks
Haneda=Los Angeles	NH1006	00:05	17:55 -1	October 31	B777-200ER	New route
Los Angeles = Haneda	NH1005	00:55	05:00 +1			
Haneda = Honolulu	NH1062	00:30	12:40 -1	October 31	B767-300ER	New route
Honolulu = Haneda	NH1061	18:15	22:30 +1	October 30		
Haneda = Singapore	NH 151	23:30	06:20 +1	October 31	B767-300ER	New route
Singapore = Haneda	NH 152	22:00	06:00 +1			
Haneda=Bangkok	NH 173	00:30	06:00	October 31	B767-300ER	New route
Bangkok = Haneda	NH 174	22:40	06:30 +1	October 30		
Haneda = Taipei (Songshan)	NH1185	10:25	13:30	October 31	B767-300ER	New route
Haneda = Taipei (Songshan)	NH1187	12:40	15:45			
Taipei (Songshan) = Haneda	NH1186	14:30	18:25			
Taipei (Songshan) = Haneda	NH1188	16:45	20:40			
Haneda = Beijing	NH1255	09:25	12:35	—	B777-200ER	Upsizing aircraft
Beijing = Haneda	NH1256	15:55	20:15	—		
Haneda = Shanghai (Hongqiao)	NH1259	10:25	12:50	—	B777-200ER	Upsizing aircraft
Shanghai (Hongqiao) = Haneda	NH1260	14:05	17:40	—		
Haneda = Hong Kong	NH1171	08:55	12:55	—	B777-300ER	Changing timetable and upsizing aircraft
Hong Kong = Haneda	NH1172	14:30	19:15	—		
Haneda = Seoul (Gimpo)	NH1161	08:55	11:25	—	B777-200ER	—
Haneda = Seoul (Gimpo)	NH1163	13:00	15:30	October 31	B767-300ER	Increasing frequency
Haneda = Seoul (Gimpo)	NH1165	16:20	18:50	—	B777-200ER	—
Seoul (Gimpo) = Haneda	NH1162	12:50	14:45	—	B777-200ER	—
Seoul (Gimpo) = Haneda	NH1164	16:35	18:30	October 31	B767-300ER	Increasing frequency
Seoul (Gimpo) = Haneda	NH1166	20:20	22:15	—	B777-200ER	—

* The schedules are subject to approval by the relevant authorities.

* All timetables are in local times. All schedules and aircraft may change.

* Schedule for Haneda=Los Angeles during November 8, 2010 to March 13, 2011 will be the following:

NH1006 Haneda 00:05→Los Angeles 16:55 -1

NH1005 Los Angeles 00:10→Haneda 05:15 +1

Domestic Flights from and to Haneda

From Sunday, October 31, ANA will resume operation of its currently suspended Haneda-Tokushima route as a triple-daily service, and will start operating an additional daily service to Hiroshima and Takamatsu respectively. By increasing its domestic network significantly, ANA will enhance the convenience of passengers departing from all parts of Japan to overseas destinations as well as international passengers connecting to local cities in Japan.

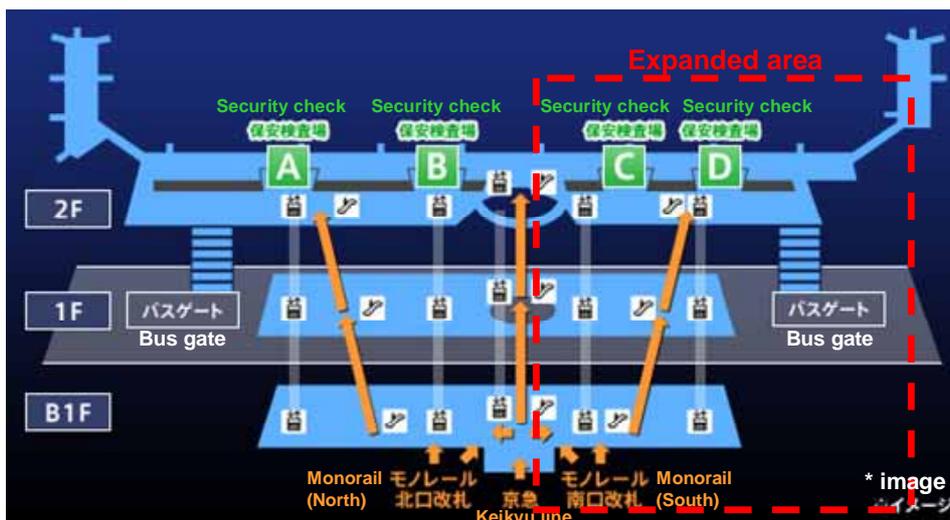
New Domestic Flight Schedule

Route	Flight number	Departure time	Arrival time	Aircraft	Remarks
Haneda = Tokushima	NH281	08:50	10:15	B737 - 800	Resumed
Haneda = Tokushima	NH283	13:55	15:20	B737 - 800	Resumed
Haneda = Tokushima	NH285	18:40	20:05	B737 - 800	Resumed
Tokushima = Haneda	NH280	07:40	08:50	B737 - 800	Resumed
Tokushima = Haneda	NH282	11:30	12:40	B737 - 800	Resumed
Tokushima = Haneda	NH284	16:50	18:00	B737 - 800	Resumed
Haneda = Hiroshima	NH995	13:30	15:00	B767 - 300	Increased frequency
Hiroshima = Haneda	NH996	13:00	14:20	B767 - 300	Increased frequency
Haneda = Takamatsu	NH997	14:20	15:40	B767 - 300	Increased frequency
Takamatsu = Haneda	NH998	16:30	17:45	B767 - 300	Increased frequency

3. Expansion of Terminal 2 (Domestic Terminal)

On Wednesday, October 13, the domestic departures and arrivals lobbies of Haneda Airport Terminal 2, ANA's domestic terminal at Haneda Airport, will double its facility size.

Haneda Airport Terminal 2



Space to unwind and relax

The expanded terminal will feature more self-check-in kiosks, check-in counters, security checkpoints and baggage claim facilities. With the new facilities, passenger's access to and from

boarding gates No. 63 ~ 70 and No. 700 ~ 703 will become closer. Large-size Flight Information Displays will be installed at the Tokyo Monorail's Haneda Airport station and in each floor of the terminal, providing an easier way to locate the security checkpoints and boarding gates.

ANA will also set up the ANA Sky Assist counter for the comfort and convenience of customers needing physical assistance, and support them through the procedures at the airport. The facility will include a resting area, as well as a direct access to exclusive security checkpoints.

Departures lobby (image)



Security checkpoints (image)



New Lounges open

For the first time, ANA will provide the “ANA SUITE LOUNGE” and an exclusive security checkpoint, “ANA SUITE CHECK-IN” for its ANA Diamond Service members in a domestic airport. This will allow ANA Diamond Service members to have a private environment where they can relax and make the most of their time before the departure.

A new lounge and new dedicated security checkpoints for frequent flyers and Premium Class passengers will also be available, located at the south area of the terminal.

* Please refer to further information for the detailed lounge eligibility.

ANA SUITE CHECK-IN (image)



ANA SUITE LOUNGE (image)



Contact: ANA Public Relations TEL +81-3-6735-1111