



# ANA Group Traffic Results

## March 2011 and Annual Results for FY 2010

- ANA becomes Japan's No.1 Airline by passenger numbers -

**TOKYO May 16, 2011** - ANA Group today announces its passenger traffic figures for the fiscal year ending 31 March 2011.

A total of 43,059,622 passengers were carried during the year – an increase of 2.3 per cent on FY2009 - making ANA the largest airline in Japan by passenger numbers. The expansion of ANA's international network during 2010 resulted in a record 4,812,907 passengers on international flights during the year, an increase of 16.6 per cent. A total of 38,246,715 passengers were carried on domestic services, an increase of 0.8 per cent. Both numbers are higher than FY2009.

Available seat kilometres during FY2010 on international routes increased by 14.6 % compared to FY2009, while available seat kilometres on domestic routes decreased by 1.3 per cent.

Following the Tohoku Earthquake on March 11, ANA contributed to relief efforts by flying services to Fukushima, Yamagata and Sendai. All of ANA's international and domestic operations with the exception of Sendai have been operating their normal schedule since March 13, and operations at Sendai airport have also now partially resumed.

ANA Public Relations TEL +81-3-6735-1111  
visit our website at <http://www.ana.co.jp/>



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### 1. Traffic Results

#### (1) Domestic Passengers

	April	May	June	July	August	September	First Half Total
Number of passengers	2,807,317	3,160,262	3,053,008	3,307,204	3,897,423	3,523,148	19,748,362
% Comparison on previous year	103.7	104.3	105.8	100.0	103.6	97.3	102.3
Passenger load factor (%)	59.4	63.3	61.7	63.7	72.9	70.3	65.4
% Comparison of available seat km on previous year	93.2	94.4	94.1	94.9	96.3	95.8	94.8
% Comparison of revenue passenger km on previous year	103.6	104.5	105.3	100.2	104.4	97.9	102.5

	October	November	December	January	February	March	Second Half Total	Annual Total
Number of passengers	3,616,475	3,411,852	2,956,287	2,843,265	2,905,299	2,765,175	18,498,353	38,246,715
% Comparison on previous year	105.8	106.6	103.8	101.2	100.2	79.8	99.2	100.8
Passenger load factor (%)	70.7	66.9	56.4	55.6	62.0	54.4	61.0	63.2
% Comparison of available seat km on previous year	97.8	104.3	104.2	104.0	105.9	101.5	102.8	98.7
% Comparison of revenue passenger km on previous year	105.9	106.2	103.4	101.6	100.3	79.4	99.1	100.8

## (2) International Passengers

	April	May	June	July	August	September	First Half Total
Number of passengers	350,753	362,066	366,073	409,432	427,041	383,972	2,299,337
% Comparison on previous year	112.8	129.1	132.1	119.0	111.6	106.5	117.6
Passenger load factor (%)	73.9	77.5	82.0	82.9	83.9	79.3	80.0
% Comparison of available seat km on previous year	97.6	99.1	99.7	105.9	107.2	109.2	103.1
Comparison of revenue passenger km on previous year	102.5	119.9	119.6	114.5	110.3	107.3	112.1

	October	November	December	January	February	March	Second Half Total	Annual Total
Number of passengers	381,954	437,985	431,764	434,346	415,036	412,485	2,513,570	4,812,907
% Comparison on previous year	104.7	125.7	119.0	121.6	121.8	103.7	115.7	116.6
Passenger load factor (%)	79.8	74.6	72.9	69.4	72.2	64.7	72.0	75.7
% Comparison of available seat km on previous year	110.0	128.9	127.5	131.5	132.2	128.5	126.4	114.6
% Comparison of revenue passenger km on previous year	108.3	120.8	115.9	115.8	121.1	101.3	113.6	112.9

## (3) International Passengers by Route

	Number of passengers	% Comparison on previous year	Passenger load factor (%)	Available seat km (thousand)	% Comparison on previous year	Revenue passenger km (thousand)	% Comparison on previous year
North America	74,422	101.9	65.7	994,186	120.5	652,822	98.6
Europe	41,762	97.1	69.7	570,546	118.8	397,468	96.6
Asia/ Oceania	296,301	105.1	61.5	1,216,801	141.6	748,680	106.6
Total	412,485	103.7	64.7	2,781,533	128.5	1,798,970	101.3

#### (4) Cargo

##### < Domestic >

	April	May	June	July	August	September	First Half Total
Cargo volume (tons)	38,372	34,422	37,300	42,655	39,873	39,886	232,509
% comparison on previous year	105.0	100.6	104.6	103.7	105.6	104.8	104.1
Mail volume (tons)	2,465	2,440	2,730	2,418	2,223	2,266	14,542
% comparison on previous year	91.8	87.4	91.1	88.0	89.7	92.5	90.0

	October	November	December	January	February	March	Second Half Total	Annual Total
Cargo volume (tons)	42,069	40,780	49,732	34,527	34,078	44,888	246,073	478,583
% comparison on previous year	107.8	108.4	104.9	101.6	99.9	106.6	105.1	104.6
Mail volume (tons)	2,645	2,654	3,212	2,439	2,379	2,713	16,042	30,585
% comparison on previous year	95.7	95.3	96.3	95.7	96.9	106.1	97.6	93.8

##### < International >

	April	May	June	July	August	September	First Half Total
Cargo volume (tons)	39,431.5	39,872.6	38,645.9	41,354.1	39,110.1	42,007.5	240,421.6
% comparison on previous year	157.3	153.7	136.6	136.8	130.2	132.6	140.4
Mail volume (tons)	1,485.9	1,515.6	1,498.8	1,490.0	1,569.6	1,509.6	9,069.6
% comparison on previous year	98.9	96.3	98.5	105.2	107.2	104.0	101.5

	October	November	December	January	February	March	Second Half Total	Annual Total
Cargo volume (tons)	43,162.4	45,659.1	46,349.7	40,733.5	34,123.8	43,975.3	254,003.7	494,425.3
% comparison on previous year	131.4	129.2	129.3	115.8	111.3	110.0	121.0	129.7
Mail volume (tons)	1,629.7	1,866.3	2,359.5	1,909.0	1,591.8	1,799.4	11,155.6	20,225.2
% comparison on previous year	100.7	114.6	118.4	131.2	123.8	119.7	117.6	109.8

## 2. Other Data

### (1) Operation Data (March 2011) \*

#### < Domestic Passenger >

	Flight Operation Rate	On-time Departure Rate	On-time Arrival Rate
ANA Group	95.7	94.0	90.5
Same month previous year	98.7	93.1	88.5

within 15 minutes for both departure and arrival

#### < International Passenger >

	Flight Operation Rate (%)	On-time Departure Rate (%)	On-time Arrival Rate (%)
ANA Group	98.2	92.4	84.4
Same month previous year	100.0	90.4	83.0

within 15 minutes for both departure and arrival

### (2) Network (May 2011) \*

#### < Domestic >

	Cities served	Routes served	Flights/ Day
ANA Group	49	101	760

#### < International >

	Cities served	Routes served	Flights/ Week
ANA Group	28	61	898

### (3) Fleet (as of April 30, 2011)

B747-400	B777-300	B777-200
11	26	23
B767-300	B737-800	B737-700
65	16	18
B737-500	A320	DHC8-300
21	28	5
DHC8-400	<b>Total</b>	
15	<b>228</b>	

\* All figures are given on flights operated by ANA Group, excluding code-share flights.