

ANA GROUP PILOT UNION Threatens Strike on October 1st - No international flights affected -

TOKYO September 29, 2011 – ANA Group regrets the threatened 24-strike on October 1st announced by its pilot unions and is continuing urgent negotiations with the unions concerned to avert industrial action and the disruption to passenger services it will cause.

Should the unnecessary strike go ahead, ANA will do everything possible to minimize the impact on passengers and services. No international flights will be affected. However domestic flights could regrettably be subject to cancellation and/or delay.

ANA Group extends sincere apologies for the inconvenience this will cause to customers and appreciate their understanding and patience.

Passengers intending to take ANA domestic flights on October 1st are kindly requested to check the status of their flights with the ANA Reservations Center (0570-029-222), on ANA Sky Web (www.ana.co.jp/eng) or by contacting their nearest ANA branch.

An ANA spokesman said: 'We are very disappointed that our four pilots unions have threatened to take strike action. This action is unnecessary and will prove disruptive.'

We have put forward a fair set of proposals with the pilots unions. ANA Group will continue urgent negotiations with the unions to avert a strike.

*AIR NIPPON and ANA WINGS operate flights under the ANA flight code.

1. Strike Action:

24-hour strike starting at 00:00 hours on October 1st (Sat), 2011

2. Affected Flights

Domestic: 25.7 % of a total of 980 flights (186 cancellations, 66 delays)

International: none

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