



# ANA Group Traffic Results

Nov- 2011

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A STAR ALLIANCE MEMBER 

# 1. Traffic Results

## (1) Domestic Passenger

	April	May	June	July	August	September	First Half Total
Number of passengers	2,245,529	2,724,933	2,738,178	3,109,772	3,869,526	3,396,214	18,084,152
% Comparison on previous year	80.0	86.2	89.7	94.0	99.3	96.4	91.6
Passenger load factor (%)	47.6	56.1	56.4	59.3	70.7	66.0	59.8
Available seat km (thousand)	4,092,894	4,274,761	4,267,912	4,689,906	4,941,018	4,617,796	26,884,287
% Comparison on previous year	98.8	97.2	97.3	100.6	101.8	102.1	99.7
Revenue passenger km (thousand)	1,947,215	2,399,212	2,407,676	2,783,258	3,491,322	3,049,165	16,077,847
% Comparison on previous year	79.2	86.2	88.9	93.7	98.6	95.9	91.1

	October	November	December	January	February	March	Second Half Total	Annual Total
Number of passengers	3,533,410	3,214,613					6,748,023	24,832,175
% Comparison on previous year	97.7	94.2					96.0	92.7
Passenger load factor (%)	67.2	64.9					66.1	61.4
Available seat km (thousand)	4,696,123	4,318,507					9,014,630	35,898,917
% Comparison on previous year	103.0	96.8					99.9	99.7
Revenue passenger km (thousand)	3,156,125	2,804,059					5,960,184	22,038,031
% Comparison on previous year	97.9	94.0					96.0	92.4

## (2) International Passenger

	April	May	June	July	August	September	First Half Total
Number of passengers	372,608	436,988	464,207	506,828	559,927	500,109	2,840,667
% Comparison on previous year	106.2	120.7	126.8	123.8	131.1	130.2	123.5
Passenger load factor (%)	55.1	68.6	73.3	75.6	82.8	76.7	72.1
Available seat km (thousand)	2,749,858	2,822,692	2,754,381	2,893,441	2,895,114	2,803,637	16,919,123
% Comparison on previous year	135.1	131.4	132.7	125.9	124.3	125.2	128.9
Revenue passenger km (thousand)	1,516,493	1,935,026	2,019,013	2,187,547	2,397,385	2,149,177	12,204,642
% Comparison on previous year	100.9	116.2	118.6	114.8	122.7	121.1	116.2

	October	November	December	January	February	March	Second Half Total	Annual Total
Number of passengers	493,059	493,995					987,054	3,827,721
% Comparison on previous year	129.1	112.8					120.4	122.7
Passenger load factor (%)	73.3	74.5					73.9	72.6
Available seat km (thousand)	2,892,118	2,816,139					5,708,258	22,627,381
% Comparison on previous year	125.3	107.4					115.8	125.3
Revenue passenger km (thousand)	2,121,139	2,098,886					4,220,025	16,424,667
% Comparison on previous year	115.1	107.3					111.1	114.8

## (3) International Passenger by Route Nov- 2011

September	Number of passengers	% Comparison on previous year	Passenger load factor (%)	Available seat km (thousand)	% Comparison on previous year	Revenue passenger km (thousand)	% Comparison on previous year
North America	89,053	102.5	79.7	976,850	101.6	778,545	103.4
Europe	45,169	102.7	76.3	562,477	99.9	429,445	102.6
Asia/ Oceania	359,773	117.1	69.8	1,276,813	116.3	890,896	113.5
Total	493,995	112.8	74.5	2,816,139	107.4	2,098,886	107.3

#### (4) Cargo

##### < Domestic >

	April	May	June	July	August	September	First Half Total
Cargo volume (tons)	38,823.8	34,350.8	38,660.4	42,986.2	39,898.4	41,322.1	236,041.6
% comparison on previous year	101.2	99.8	103.6	100.8	100.1	103.6	101.5
Mail volume (tons)	2,712.2	2,420.1	2,783.8	2,425.5	2,280.0	2,394.2	15,015.8
% comparison on previous year	110.0	99.2	102.0	100.3	102.6	105.7	103.3

	October	November	December	January	February	March	Second Half Total	Annual Total
Cargo volume (tons)	42,473.7	40,281.6					82,755.3	318,796.9
% comparison on previous year	101.0	98.8					99.9	101.1
Mail volume (tons)	2,641.1	2,746.4					5,387.5	20,403.3
% comparison on previous year	99.9	103.5					101.7	102.8

##### < International >

	April	May	June	July	August	September	First Half Total
Cargo volume (tons)	44,182.6	40,692.5	41,995.1	42,380.9	38,125.1	42,331.5	249,707.7
% comparison on previous year	112.0	102.1	108.7	102.5	97.5	100.8	103.9
Mail volume (tons)	1,807.3	1,702.3	1,739.2	1,916.9	1,849.6	1,949.9	10,965.2
% comparison on previous year	121.6	112.3	116.0	128.7	117.8	129.2	120.9

	October	November	December	January	February	March	Second Half Total	Annual Total
Cargo volume (tons)	43,052.7	45,533.2					88,585.9	338,293.6
% comparison on previous year	99.7	99.7					99.7	102.7
Mail volume (tons)	2,082.9	2,054.3					4,137.2	15,102.4
% comparison on previous year	127.8	110.1					118.3	120.2

## 2. Other Data

### (1) Operation Data (Nov 2011) \*

#### < Domestic Passenger >

	Flight Operation Rate	On-time Departure Rate	On-time Arrival Rate
ANA Group	99.6	96.0	94.1
Same month previous year	99.7	95.7	93.6

within 15 minutes for both departure and arrival

#### < International Passenger >

	Flight Operation Rate (%)	On-time Departure Rate (%)	On-time Arrival Rate (%)
ANA Group	100.0	92.4	87.4
Same month previous year	100.0	90.4	85.8

within 15 minutes for both departure and arrival

### (2) Network (Jan 2012) \*

#### < Domestic >

	Cities served	Routes served	Flights/ Day
ANA Group	48	98	762

#### < International >

	Cities served	Routes served	Flights/ Week
ANA Group	29	63	924

### (3) Fleet (as of Dec 31, 2011)

B747-400	B777-300	B777-200
8	26	23
B787-8	B767-300	B737-800
2	66	17
B737-700	B737-500	A320
18	21	27
DHC8-300	DHC8-400	<b>Total</b>
4	17	<b>229</b>

\* All figures are given on flights operated by ANA Group, excluding code-share flights.