

ANA judged world Number One for on-time arrival

Best Performance among Major International Airlines

Best Performance among Major Asian Airlines

ANA's first-ever Flight Stats awards



TOKYO January 24, 2012 – ANA's punctuality has been honored in a major airline service awards scheme. The airline was judged Number One for on-time arrival in 2011 in two categories - Arrival Performance among Major International Airlines and Arrival Performance among Major Asian Airlines - by Flight Stats.

This is the first time that ANA has received an award from Flight Stats, a flight tracking and airport information service provided by Conducive Technology Corp.

ANA operated 198,231 flights between January and December 2011, achieving on-time performance for 90.18% of flights, the best performance not only in Asia but also worldwide.

ANA Group's goal is to become Asia's number one airline, not only for quality, but also customer satisfaction and value creation. In order to achieve this, all of the airline's departments are working together achieve on-time operations, with particular focus on arrival performance.

Mitsuo Morimoto, ANA's senior executive vice president said: 'We are delighted to have received these prestigious awards for the first time. Punctuality and reliability are key to us achieving our goal and we will be working hard in the coming 12 months to sustain this performance.'

About Flight Stats (www.flightstats.com)

The Flight Stats website is the main product of the U.S. firm. Conducive Technology. Every day, the site collects information on 150,000 flights and provides users with statistics including data for on-time arrival and departure performance by airline, by airport and by route. The site, which has business relationships with USA Today Travel and Google, attracts approximately 200,000 visits per day.

Contact: Ryosei Nomura and Megumi Tezuka, ANA Public Relations TEL +81-3-6735-1111

About ANA Group

All Nippon Airways (ANA) is the ninth largest airline in the world by revenues and the largest in Japan by passenger numbers. Founded in 1952, it flies today to 78 domestic and international cities in a fleet of 228 aircraft serving a network of 163 routes. ANA has 33,000 employees and operates about 1,000 flights a day. In 2010, it carried 43 million passengers and generated revenues of \$16bn. ANA has been a core member of Star Alliance since 1999 and more than 20 million members belong to its Frequent Flyer Program (ANA Mileage Club). ANA is the launch customer for the world's newest and most advanced passenger aircraft, the Boeing 787 Dreamliner.