

## ANA wins at Payload Asia Awards 2014

**ANA recognized by the awards for the second year running  
Awarded Combination Carrier of the Year (Customer Choice) and  
Main Deck Carrier of the Year (Customer Choice)**

**Tokyo, November 17, 2014** - ANA Group has been named “Combination Carrier of the Year (Customer Choice)” and “Main Deck Carrier of the Year (Customer Choice)” at the annual Payload Asia Awards held on October 29, 2014. The annual awards ceremony, hosted by the specialist air freight industry magazine Payload Asia, recognizes achievements in the air cargo industry, including airlines in Asia-Pacific and Middle East regions, airfreight forwarders and air cargo agents.

ANA is delighted to have been named “Combination Carrier of the Year (Customer Choice)” for the second year running. This award recognizes excellence in airlines operating both passenger and cargo aircraft and reflects the strength of ANA’s cargo and passenger network as well as the quality of its operations, customer service and product development. ANA also received the award for “Main Deck Carrier of the Year (Customer Choice)” for the first time, in recognition of the quality and strength of its cargo services. Both awards reflect ANA’s continued commitment to delivering the highest standards of customer service and its focus on the convenience and quality of its freight services.

ANA Group is Japan's only combination carrier encompassing both freight and passenger services. The company launched its dedicated ‘ANA Cargo’ business in April 2014, which it is committed to expanding. ANA will continue to innovate and deliver best in class cargo services and customer support in order to build its position as a leading player in the international air freight industry.



At the prize giving ceremony in Singapore on October 29 (center: ANA Cargo President Okada)

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**About Payload Asia (<http://www.payloadasia.com/>):**

Payload Asia, established in 1984, is a specialist air cargo magazine based in Singapore. The company began the Payload Asia Awards in 2012, with this year's awards being the third in the series. The awards cover various aspects of the air cargo industry including airlines in Asia-Pacific and Middle East regions, airfreight forwarders and air cargo agents. The awards are presented annually on the basis of the company's own online survey and various customer surveys.

**About ANA:**

All Nippon Airways (ANA) is the 13th largest airline in the world by revenues (2013) and the largest airline in Japan by revenues and passenger numbers. Founded in 1952, ANA flies today on 72 international routes and 115 domestic routes with a fleet of about 240 aircraft. ANA Group has 33,000 employees. In 2013, it carried 46 million passengers and generated revenues of 1.6 trillion Japanese yen. ANA has been a core member of Star Alliance since 1999 and has joint-ventures with United Airlines on trans-Pacific and Asia routes and with Lufthansa, Swiss International Airlines and Austrian Airlines on Japan-Europe routes. Its Frequent Flyer Program, ANA Mileage Club, has more than 26 million members. ANA was voted Airline of the Year for 2013 by Air Transport World Magazine, and was awarded five stars in 2013 and 2014 by the world's leading Airline and Airport review site, SKYTRAX. ANA is the launch customer and biggest operator of the Boeing 787 Dreamliner.