

ANA Unveils Comprehensive In-Flight Services of Tokyo Narita-Honolulu Route

- Japan’s first Airbus A380 will service Tokyo’s Narita International Airport, beginning May 24, 2019.
- The flight features a wide-ranging menu in addition to premium in-flight services and amenities.
- ANA offers special amenities for families traveling with children to ensure a stress-free travel experience.

TOKYO, Nov. 27, 2018 — All Nippon Airways (ANA), Japan’s largest and 5-star airline for six consecutive years, continues to set the standard in the airline industry with its recently announced services available aboard Japan’s first Airbus A380, set to launch on May 24, 2019, from Tokyo Narita International Airport. Preparations are on schedule and the first aircraft, scheduled to have its exterior painting completed in mid-December 2018, will fly three round trips per week, departing from Japan on Tuesdays, Fridays and Sundays. The frequency will increase to ten round trips per week when the second aircraft starts operation, currently planned on July 1, 2019. Sales for First Class and ANA COUCHii, which will be newly introduced, will start in January 2019. On the Airbus A380, ANA will provide unrivaled service with everything from a gourmet menu, to far-reaching in-flight services and amenities for families traveling with children.

* Information related to flight schedule and sales mentioned above are subject to government approval.

* After July 1, 2019, double daily operation by Airbus A380 will be on Tuesdays, Fridays and Sundays.

In-Flight Meals and Gourmet Collaborations

Passengers traveling First Class will have their choice of food from “Noe,” an award-winning Italian Restaurant located at the Five-Star luxury resort, Four Seasons Resort Oahu at Ko Olina. The meal will be overseen by the restaurant’s Michelin starred Head Chef Ryo Takatsuka. This menu will be served from May 24, 2019, through the end of August 2019.



Michelin starred Head Chef Ryo Takatsuka



First Class cuisine

ANA will also collaborate with the Australian casual dining “bills” to create a special Economy Class menu for passengers departing from Japan. This collaborative menu is scheduled to run from May 24, 2019, through the end of May 2020. Passengers will receive a special card which they can take to bills Waikiki and exchange for a drink.



bills Waikiki

ANA is also upgrading meals for Premium Economy flyers, offering them for the first time a superior menu in comparison to the one served in Economy Class. As before, a choice from both International and Japanese culinary traditions will be available for flights to and from Japan.



International Cuisine



Japanese Cuisine

In-Flight Services and Amenities

In addition to a drink and snack bar that passengers can visit at any time throughout the duration of the flight, ANA will provide exclusive blue Hawaii cocktails that match the airplane's FLYING HONU theme. The complimentary cocktail is available on flights departing to and from Japan and to all classes.

All other drinks on board will be served in FLYING HONU themed cups, by flight attendants wearing similarly designed aprons.



Blue Hawaii Cocktail



FLYING HONU themed cups



FLYING HONU apron

To ensure that the A380 feels as close to home as possible, ANA took extra consideration and care when selecting bedding for the flight. In First Class, passengers will be able to wrap up in a comforter from Japan's famous Tokyo Nishikawa Sangyo. Travelers can rest their heads on pillows made out of premium Hungarian white duck down. They will also receive a 100 percent organic cotton loungewear and a blanket made by the renowned Japanese producer Tenerita, the only Japanese company that obtained the Global Organic Textile Standard certification.

Responding to passenger requests, in Business Class, ANA will also be providing sheets, loungewear, as well as a comforter and pillow set from Japan's well-known high-technology bedding company Maruhachi. The pillow is designed so that one side is soft and airy, while the other side is more structured so that it

provides more neck support.

Passengers traveling on ANA COUCHii, will have a dedicated bed sheet, pillow and blanket set.



First Class



Business Class



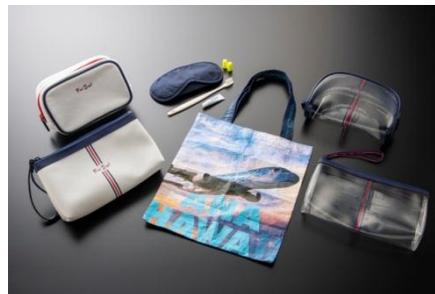
ANA COUCHii

ANA has also gone the extra mile by offering First Class amenity kits designed in collaboration with the famous English luggage manufacturer Globe Trotter. The partnership represents Globe Trotter's first collaboration with an airline. ANA also worked with the American luxury brand Fred Segal to create Business Class amenity kits which are only available on the Honolulu route.

Passengers traveling Premium Economy will receive a FLYING HONU beach bag from Tyvek.



First Class



Business Class



Premium Economy

Services for Passengers with Children

The Honolulu route is popular with families, and ANA has enhanced services for children to make traveling an enjoyable and stress-free experience.

For passengers who order baby meals or children's meals on flights departing from Japan, ANA will provide specialty-branded silverware from "EDISONmama." ANA original bags and inflatable FLYING HONU will also be available for young passengers and their families.



Specialty-branded silverware

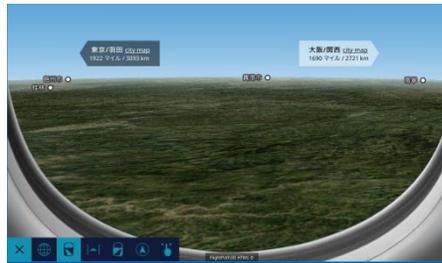


ANA original bag



Inflatable FLYING HONU

The flight will also feature a new flight map called “ANA Flight Path 3D.” This will allow passengers to see the aircraft from various angles as well as the actual perspective from the cockpit and street views at the destination.



ANA Flight Path 3D

To celebrate this new aircraft, from May 2019, ANA will offer model planes for purchase during international in-flight duty-free shopping. The HONU doll (Lani) will also be available for purchase on the FLYING HONU.



Airbus A380 FLYING HONU Model Plane
1/500 scale: approximately 14.6 x 16.3 x 5 cm



HONU doll (Lani)
1/500 scale: approximately 14.6 x 16.3 x 5 cm

Additional Services for ANA Mileage Club Members

ANA Mileage Club members flying the Japan to Hawaii route with ANA will be eligible to use the electronic "ANA Express Bus" connecting T Galleria Hawaii by DFS, Hawaii and the Ala Moana Center. The bus ride takes approximately 12 minutes, and buses are scheduled to depart from each location every 15 minutes. In keeping with the Hawaiian theme, the bus will be decorated with FLYING HONU iconography.

As part of ANA’s far-reaching hospitality program, ANA Hawaii Tour participants currently have access to the luxurious Mahalo Lounge on the second floor of the Waikiki Shopping Plaza. However starting in spring 2019, AMC members will be able to redeem miles to use this exclusive lounge.

These measures represent ANA’s commitment to making flying aboard the Airbus A380 a once-in-a-lifetime-experience. Through this initiative, ANA is cementing its commitment to excellence in customer service and the prioritization of the passenger experience.

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About ANA

Following the "Inspiration of Japan" high quality of service, ANA has been awarded the respected 5-Star rating every year since 2013 from SKYTRAX. ANA is the only Japanese airline to win this prestigious designation six years in a row. Additionally, ANA has been recognized by *Air Transport World* as "Airline of the Year" three times in the past 10 years - 2007, 2013 and 2018, becoming one of the few airlines winning this prestigious award for multiple times.

ANA was founded in 1952 with two helicopters and has become the largest airline in Japan, as well as one of the most significant airlines in Asia, operating 84 international routes and 119 domestic routes. ANA offers a unique dual hub model which enables passengers to travel to Tokyo and connect through the two airports in the metropolitan Tokyo, NARITA and HANEDA, to various destinations throughout Japan, and also offers same day connections between various North American, Asian and Chinese cities.

ANA has been a member of Star Alliance since 1999 and has joint venture partnerships with United Airlines, Lufthansa German Airlines, Swiss International Airlines and Austrian Airlines.

Besides the full service and award winner carrier ANA, the ANA Group has two LCCs as consolidated subsidiaries, Vanilla Air Inc. and Peach Aviation Limited. The ANA Group carried 53.8 million passengers in FY2017, has approximately 39,000 employees and a fleet of 260 aircraft. ANA is a proud launch customer and the biggest operator of the Boeing 787 Dreamliner.

For more information, please refer to the following link.

<https://www.ana.co.jp/group/en/>

About FOUR SEASONS RESORT OAHU AT KO OLINA

An oasis of luxury on Oahu's undiscovered leeward coast, Four Seasons Resort Oahu at Ko Olina balances a classic Hawaiian style with one-of-a-kind luxury, just 35 minutes from downtown Honolulu. The jewel in the crown of Ko Olina, Four Seasons is edged to the north by the pristine nature preserve of Lanikuhonua ("where heaven meets the earth") and to the south by four lovely beach coves. Recognized by Travel & Leisure as one of the world's best resorts in 2018, the resort boasts 370 luxury guest rooms and suites, five restaurants, four pools, a 35,000 square foot spa & wellness centre and breathtaking views of the Pacific Ocean and Ko Olina's turquoise-blue waters. It's a short walk to the award-winning Ko Olina Golf Club and just a few minutes' drive to the Ko Olina Marina, Hawaii's only private deep-draft marina. For further information, follow us @fsoahu or visit <http://www.fourseasons.com/oahu>. For Reservations, call1 (808) 679-0079 or toll-free 1 (844) 387-0308

About bills

bills is an Australian casual dining opened 1993 at Darlinghurst, Sydney by Australian restaurateur Bill Granger. bills first became well-known for serving the best breakfast in town and soon opened another two locations in Sydney, which are in Surry Hills and Bondi beach. Bill opened his first overseas location in Japan in 2008 and now has 8 locations in major cities throughout Japan. In 2014, He opened his first US location, bills Waikiki, in the state of Hawaii. It quickly became popular to both locals and travellers from around the world. His simplicity, relaxed Aussie style, and use of fresh local ingredient led his dishes to be loved by foodies all around the world. Bill's sunny, easy-going approach to food is also an essential element of his enduring popularity.