

## JOB INFORMATION

Job Title: Senior Associate or Coordinator, Cargo Operations

Department: Cargo

Location: O'Hare Int'l Airport, Cargo Area (836 Patton Dr. Suite 211 Chicago, IL 60666)

Job Status: Non-Exempt, Full-Time

## **DUTIES AND RESPONSIBILITIES**

This position is responsible for all aspects of operations at ORD, including the daily cargo handling activities.

- 1. Take responsibility to give direction to others and assists in identifying and solving routine problems.
- 2. Assist, monitor and supervise the flight and cargo handling.
- 3. Interact with customers, other ANA locations/branches and government agencies, and ground handling management and staff.
- 4. Conduct procedural and informational briefing with the ground handling staff and supervise the office, warehouse, and ramp operation.
- 5. Coordinate the local standard cargo operation procedures with the assigned handling agents and sub-tenants

Responsibilities include but are not limited to operational performance.

#### SPECIFIC QUALIFICATIONS

- 1. Must have a proof to work in the United States legally
- 2. Must have 3 years of air cargo experience
- 3. Must have a valid Driver's License
- 4. Willing to work any hours/shifts/holidays/weekends
- 5. Excellent communication and interpersonal skills
- 6. Basic PC skills
- 7. Understanding in diverse cultures



## Pay Range

\$23.00 ~ \$32.00/hour

\* Must be legally eligible to work in the United States. (The employer does not provide visa sponsorship and relocation benefits.)

## **Benefits**

- Shift Differential Pay
- Company Holidays
- Paid Leaves (Sick) Paid Leaves (Vacation)
- Health Insurance
- Flexible Spending Accounts
- Employee Assistance Program
- Life Insurance
- Voluntary Life Insurance (Optional)
- 401(k) Retirement Plan
- Travel Benefits
- Pre-Tax Mass Commuter Benefit
- Bereavement Leave
- Longevity Awards
- Educational Assistance Program
- Retiree Benefits

# **HOW TO APPLY FOR A JOB**

If you are interested in applying for the position, please send a cover letter and resume to ml\_oth\_chihr@fly-ana.com

Please be advised that ANA will contact qualified candidates ONLY.



Your resume and cover letter should include the following information:

- 1. Name, Address, Phone Number, Email Address
- 2. Position you are applying for
- 3. Education history
- 4. Employment history
- 5. Any special qualifications, knowledge or skills